

# Advanced Online Authentication

## Quick Reference Guide

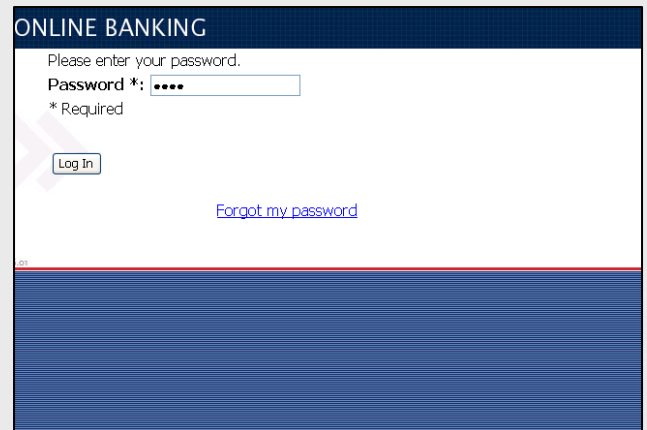
### Existing Internet Banking Users

**RICH-SEAPAK**  
Federal Credit Union



**Step 1:** Upon first login with the new Advanced Authentication product, you will be asked to enter your current Online Banking User ID only, on the login screen. Once you enter your current Username, simply click 'Login' to proceed.

**Step 2:** The next screen will only appear the first time you log on to the new system. You will be asked to enter your existing Online Banking password and click the 'Login' button.



#### PassMark Image Selection

Select an image from the options below, or upload your own image.

Your PassMark:



Upload Your Own Image:

OR  ▾



[Reset All Images](#)


[<< Back](#) [Next >>](#)

Click Continue when you have selected an image for your PassMark.

**Step 3:** The PassMark system will pre-select a PassMark image for you. If you wish to keep this image, simply click 'Continue'.

If you wish to choose another image, select one from the presented list or choose a different category from the drop-down menu. You may also choose to upload your own image. The image will appear in the box labeled 'Your PassMark'. Here, you should click 'Continue' to proceed.

### PassMark Enrollment

Your PassMark: 

Your PassMark Phrase:

Challenge Question 1:

Your Answer:

Challenge Question 2:

Your Answer:

Challenge Question 3:

Your Answer:

Computer Registration:  This is a personal computer. Register it.  
 This is a public computer. Do NOT register it.


\*Each time you log in to Online Banking from a different computer, you will be asked if you wish to register it. Registration of a computer means that the characteristics of the machines are being logged to the database for the User ID.

**Step 4:** The next screen asks you to name your image as well as select and answer 3 challenge questions. Each field must be unique and consist of anywhere from 6 to 30 characters. Once complete, simply click 'Next'. You will then be asked to review and confirm the information. You can click 'Go Back' to make changes or 'Finished'.

The Advanced Authentication set up is complete!

### PassMark Confirm Enrollment

Following is your current PassMark information. Contact your Online Banking Administrator immediately if this information does not match your selected values. You MUST press the Finish button on this page before any changes will be confirmed.

Your PassMark: 

Your PassMark Phrase: Zoom-Zoom

Challenge Question 1: What is your father's middle name?  
Your Answer:

Challenge Question 2: What is the first name of the best man at your wedding?  
Your Answer:

Challenge Question 3: In what city were you born? (Enter full name of city only)  
Your Answer:

Computer Registration: Private

### ONLINE BANKING

Your PassMark Image:



Verify that your PassMark image and phrase are correct, then enter your password, and click Log In. If this is not your PassMark image and phrase, click the "Incorrect PassMark image or phrase" link.

[Incorrect PassMark image or phrase](#)  
[Forgot my PassMark image or phrase](#)  
[Forgot my password](#)

Password \*:

\* Required

**Step 5:** Each time you log in after the initial setup, you will be asked to enter your Username as shown in Step 1. You will then get a screen where you will enter your password while being able to validate your unique PassMark. You may also be asked challenge questions based on the computer that you are using to access Online Banking.